Information Technology

I-WIN
Illinois Work-Based Learning
Innovation Network

Equipment Issues	Troubleshoot equipment issues and make recommendations for maintenance, upgrades, replacement parts, new equipment, etc.
Security Risks	Assess security risks, especially any unusual bugs or other undiagnosed IT issues, and identify meaningful solutions to mitigate.
Ethics and Privacy	Identify and make recommendations to address ethical and privacy issues within an emerging system or process that captures data.
Root Cause Analysis	Perform a review to determine the root cause of a problem or event and based on this analysis provide solutions on how to systemically prevent future issues.
Training/Protocol	Determine a need for awareness/education of a process and develop training on how to use/draft protocol.

This resource was created by Education Systems Center at Northern Illinois University.

The Illinois Work-Based Learning Innovation Network (I-WIN) is designed to help employers, educators, and students leverage innovative models for scaling high-quality work-based learning opportunities in school districts and community colleges across the State. This network explores ways to create equitable opportunities for students through both in-person and virtual learning.

Access a resource bank of Team-Based Challenge templates and learn more about joining I-WIN at edsystemsniu.org/i-win-resources/.

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